



# WOLF KITCHEN & BATH

## NO CHARGE REPLACEMENT PARTS

DATE: \_\_\_\_\_ # OF PAGES \_\_\_\_\_ INCLUDING COVER SHEET

ACCT. #: \_\_\_\_\_

COMPANY: \_\_\_\_\_

CONTACT: \_\_\_\_\_

PHONE #: \_\_\_\_\_

FAX #: \_\_\_\_\_

PO#: \_\_\_\_\_

SHIP TO:

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_

STATE/ZIP: \_\_\_\_\_

### REPLACEMENT PART ORDER (RPO)

- RPOs are for non-chargeable items needing replacement due to manufacturer error of damage.
- RPOs of 5 or more pcs. require field inspection & signed authorization and QA done by Wolf Sales consultant and a photo.

ORIG. PO/DATE: \_\_\_\_\_

or ORIG. ORDER #: \_\_\_\_\_

(REQUIRED FOR PROCESSING)

SHIPPING: ☐ FEDEX ☐ WOLF TRUCK

Wolf CSR: \_\_\_\_\_

### TO AVOID ORDER DELAYS: REMEMBER TO NOTE HINGING & DOOR/DRAWER LOCATIONS

Qty	Description of Part	For which Cabinet?	Hinging	Loc	Style Name	Style #	# Times Replaced	Reason Code
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					
			<input type="checkbox"/> L or <input type="checkbox"/> R					

SPECIAL NOTES: \_\_\_\_\_

Qty	Item	Style #	Reason Code	Item	Style #	Reason Code
	Hinge (adjustable or 6-way)			Shelf Clips (clear) - 12/pkg		
	Touch Up Kit			Bumper Pads (clear) - 50/pkg		
	Touch Up Stick					

### Reason for Replacement Codes:

01	Shipment Shortage	13	Runs in Finish	23	Excessive Glue
02	Missing Item	14	Sand Through	24	Loose Joint
03	Wrong Item in Carton	16	Finish Peeling/Bubbling	25	Built Wrong
04	Machined Wrong	17	Open Joint	26	Out of Square
06	Bowed/Warped	18	Joint not Flush	27	Staple Blow Out
07	Wood Characteristic	19	Open Miter	34	Door Center Panels - Shifting, Rattling, Shriking
10	Finish Color Variation	20	Scratch, Chip, Dent	VM	Hardware issues - Hinges, Glides, Shelf Clips
11	Delaminating - Laminate/Veneer/Foil	21	Shelf Holes Misaligned	OR	Order Processing Error
12	Rough/Starved Finish	22	Split in Wood		

### WOLF KITCHEN & BATH

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Order Desk M-F 7:30 am to 5:00 pm EST

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